

CRM Trainer Part 1

Flight Crew (FC) Trainerkurs

Jürgen Neff

hat vom

19.06. - 23.06.2017

in

15344 Strausberg

am

**CRM Flight Crew Trainerkurs Teil 1
teilgenommen**

Die Inhalte entsprechen den gültigen Vorschriften der
EU – OPS 3.965 AMC/GM TO ANNEX III
(PART-ORO AMC 1/ORO.FC 115 & 215 CAT (b) (f) / Table1)

sowie

ED Decision 2015/022/R AMC1/ORO.FC.115

Folgende Inhalte wurden vermittelt:

- | | |
|-----------------------------|--------------------|
| 1. Methodik und Didaktik | Umfang: 12 Stunden |
| 2. CRM Inhalte gem. Table 1 | Umfang: 28 Stunden |

- (A) human error and reliability, error chain, error prevention and detection
- (B) operator safety culture, standard operating procedures (SOP,s), organisational factors
- (C) stress, stress management, fatigue and vigilance
- (D) Information acquisition and processing, situation awareness, workload management
- (E) Decision making
- (F) Communication and coordination inside and outside the flight crew compartment
- (G) Leadership and team behavior synergy
- (H) Automation, philosophy of use of automation
- (J) case studies
- (K) additional areas which warrant extra attention, as identified by safety management system

Additional training in: group facilitation skills, fields of group management, group dynamics and personal awareness; sowie

den Inhalten gem. ED Decision 2015/022/R AMC1/ORO.FC.115 / Table 1

Berlin, 23.06.2017

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CRM Trainer Part 2

Trainer unter Supervision

Jürgen Neff

hat vom

22.06. - 23.06.2017

in

Strausberg

am

CRM Initial-Course

als Trainer unter Supervision teilgenommen.

Die Inhalte entsprechen den gültigen Vorschriften der

EU – OPS 3.965 AMC/GM TO ANNEX III
(PART-ORO AMC 1/ORO.FC115 & 215 CAT (b) (f) / Table1)

sowie
ED Decision 2015/022/R AMC1/GM7 ORO.FC.115

Folgende Inhalte wurden vermittelt:

- (A) human error and reliability, error chain, error prevention and detection
- (B) operator safety culture, standard operating procedures (SOP,s), organisaional factors
- (C) stress, stress management, fatigue and vigilance
- (D) Information acquisition and processing, situation awareness, workload management
- (E) Decision making
- (F) Communication and coordination inside and outside the flight crew compartment
- (G) Leadership and team behavior synergy
- (H) Automation, philosophy of use of automation
- (J) case studies
- (K) additional areas which warrant extra attention, as identified by safety management system

sowie den Inhalten ED Decision 2015/022/R AMC1/GM7 ORO.FC.115 / Table 1

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Strausberg, 23.06.2017



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